

# Visitor Guide & Map

## Erlanger Baroness Campus Including T. C. Thompson Children's Hospital



### Erlanger Baroness Campus

(423) 778-7000

Patient Rooms (423) 778 + room number

### T. C. Thompson Children's Hospital

(423) 778-6011

Patient Rooms (423) 778 + 6 + room number

### Erlanger East Campus

Surgery Services (423) 778-8400

Women's Services (423) 778-8700

Urgent Care (423) 778-8500

Patient Rooms (423) 778 + room number

### Erlanger North Campus

(423) 778-3300

Patient Rooms (423) 778 + room number

### Erlanger Soddy-Daisy Campus

Urgent Care (423) 778-5900

### Erlanger Bledsoe Campus

(423) 447-2112

### Chattanooga LifeStyle Center

(423) 778-9400

### Dodson Avenue Community Health Center

(423) 778-2800

### Southside Community Health Center

(423) 778-2700

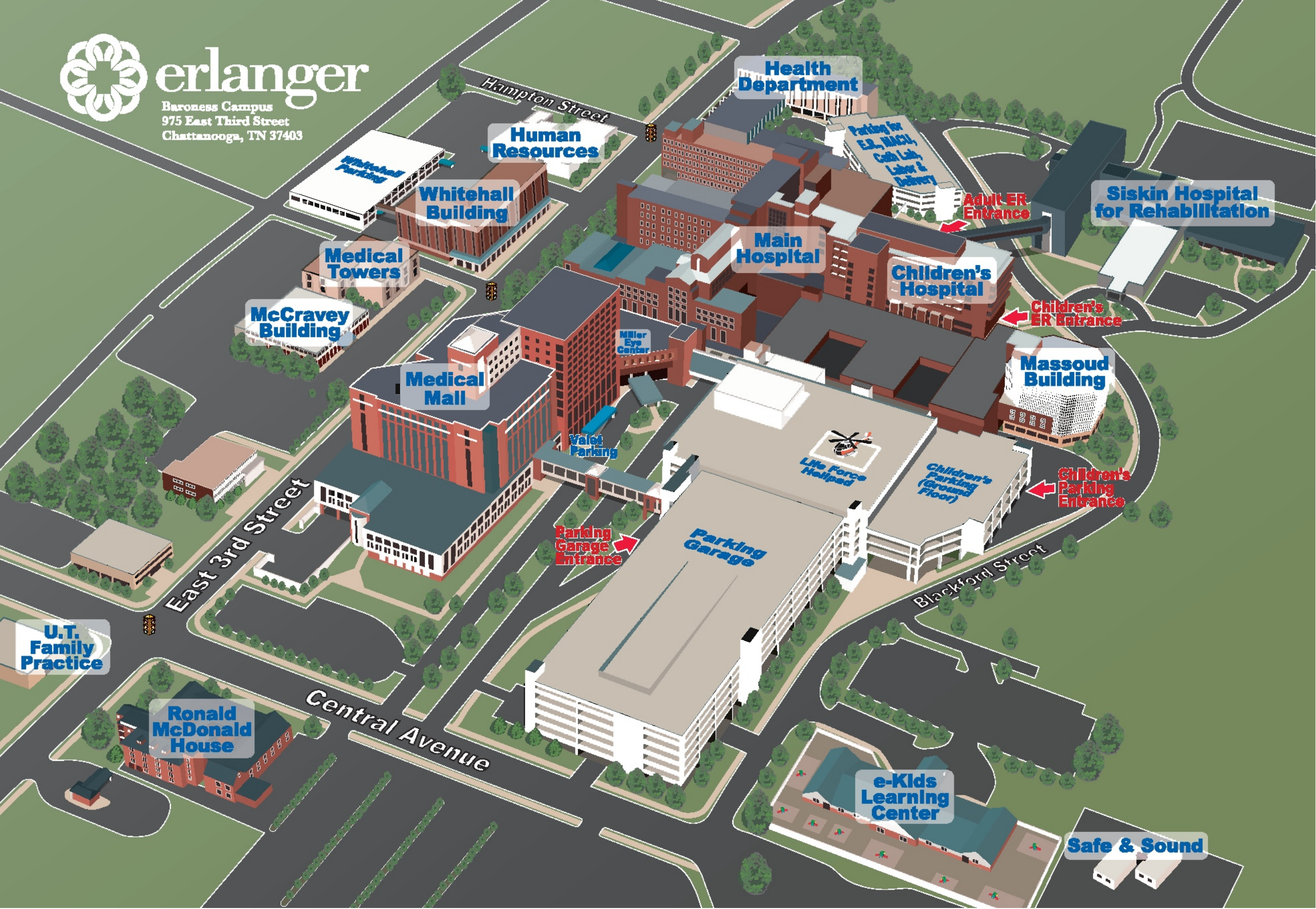






# erlanger

Baroness Campus  
975 East Third Street  
Chattanooga, TN 37403



Health Department

Human Resources

Whitehall Building

Medical Towers

McCravey Building

Medical Mall

Miller Eye Center

Main Hospital

Children's Hospital

Siskin Hospital for Rehabilitation

Adult ER Entrance

Children's ER Entrance

Massoud Building

Children's Parking Entrance

Life Force Helipad

Children's Parking (Ground Floor)

Parking Garage Entrance

Parking Garage

U.T. Family Practice

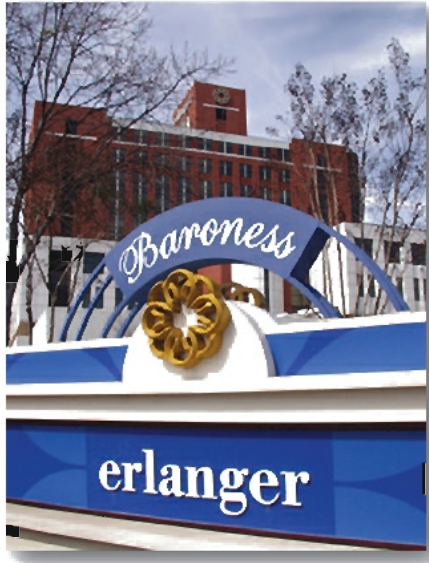
Ronald McDonald House

e-Kids Learning Center

Safe & Sound



## Welcome to The Erlanger Baroness Campus



In 1889, a French railroad tycoon, the Baron Emile d'Erlanger, gave Chattanooga \$5,000 to start a hospital. Grateful citizens named the hospital for the Baron's beautiful Southern wife, and the Baroness Erlanger Hospital opened with 50 beds in 1899. More than a century later, Erlanger is a multi-campus health system providing comprehensive services for the citizens of four states.

The anchor of this system remains the Erlanger Baroness Campus on East Third Street, which includes the campus of T. C. Thompson Children's Hospital. Because this system provides so many services, the facility is large and complex. This guide was devised to assist visitors and patients. However, please do not hesitate to ask for help. Anyone wearing an Erlanger nametag is always happy to assist you in finding your way.

This guide details **Ground-Fifth Floors**, but patient rooms are located up to the **Ninth Floor** via the **F Elevators**.

## Important Phone Numbers

For hospital numbers, dial only the last 4 digits from hospital phones. Dial 1, then 9 for an outside line.

### General Information

778-7000

### Adult Patient Rooms

778 + Room Number

### Security

778-7614

### Administrative Representatives (A-1)

778-6168

### Health Information, Physician Referral and HealthLink Plus Membership

778-LINK (5465)

(Monday - Friday, 8 a.m. - 8 p.m.)

### T. C. Thompson Children's Hospital General Information

778-6011

### Children's Patient Rooms

778 + 6 + Room Number

## Parking

**Parking** is \$1. Free to HealthLink Plus members.

**Valet Parking** is \$3. Free to HealthLink Plus members.

A shuttle runs from the **Medical Mall** entrance on the **Parking Garage First Floor** and services **Elevators A, B, C**, on the **Medical Mall First Floor**, Monday - Friday, 6:30 a.m. to 5:00 p.m.

## Food & Drink

**Crossroads Café** is open seven days a week from 6:30 a.m. until 1 a.m.

**Vending** is available in the Crossroads Café 24 hours a day.

**Baroness Café** is open Monday - Friday, 7:00 a.m. to 2:00 p.m.

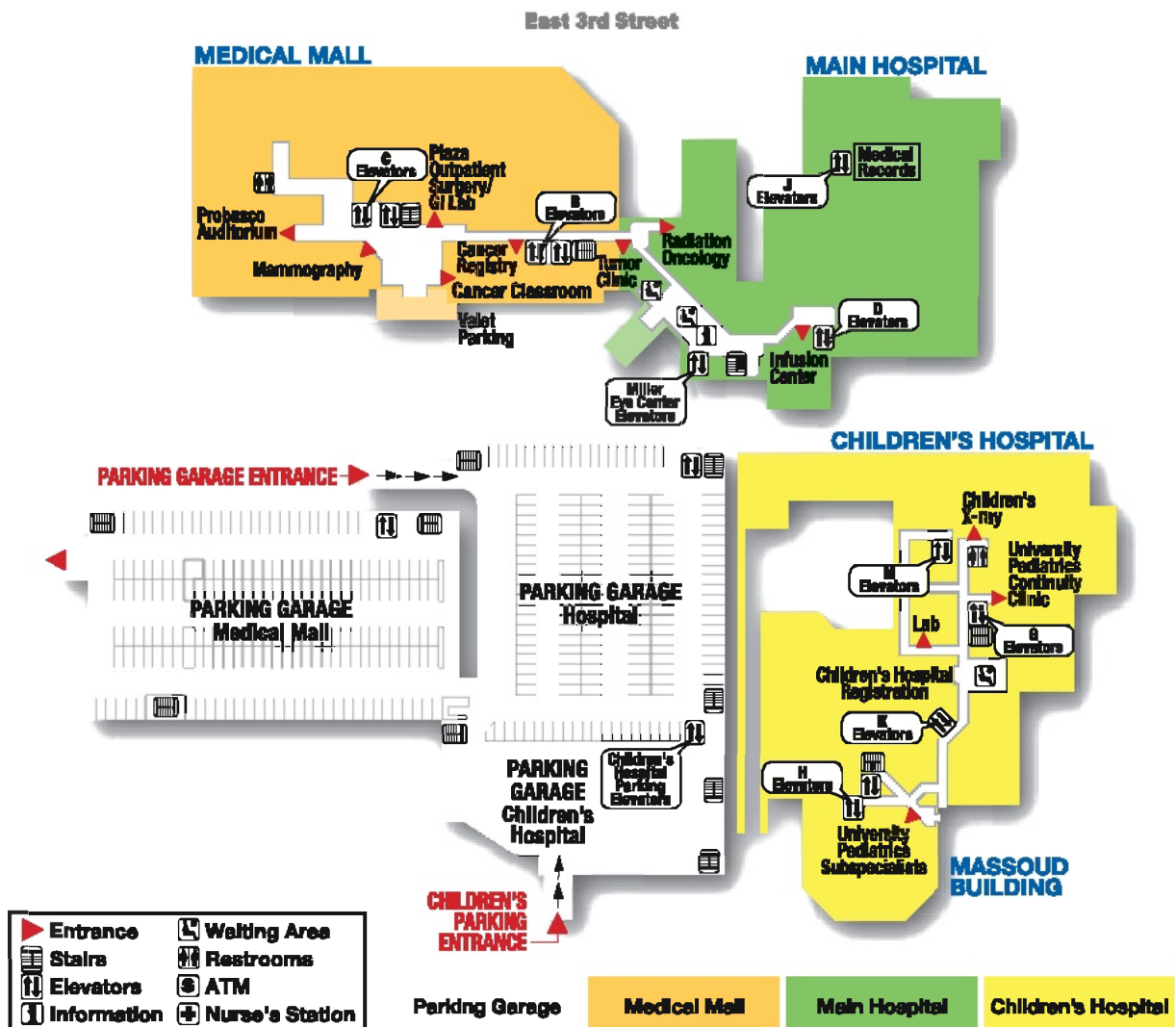
**Starbucks** is open Monday - Friday, 7:00 a.m. to 4:00 p.m.

## GROUND FLOOR

DEPARTMENT	BUILDING
Cancer Classroom	Medical Mall
Cancer Registry	Medical Mall
Children's Lab	Children's Hospital
Children's Registration	Children's Hospital
Children's X-Ray	Children's Hospital
GI Lab (Adult Plaza)	Medical Mall
Infusion Center	Main Hospital
Mammography	Medical Mall
Medical Records	Main Hospital
Outpatient Surgery	Medical Mall
Probasco Auditorium	Medical Mall
Radiation Oncology	Main Hospital
Tumor Clinic	Main Hospital
University Pediatrics Continuity Clinic	Children's Hospital
University Pediatrics Subspecialists	Children's Hospital/Massoud Building

## KEYS TO THE GROUND FLOOR

- Take **Parking Garage Elevators** up to the **First Floor** to access the **Main Hospital**, the **Medical Mall** and **Children's Hospital**.
- **Children's Hospital Parking** is on the **Ground Level**, with a separate entrance off **Blackford Street**. Take the **Children's Hospital Parking Garage Elevator** up to **First Floor** to access all floors (**Ground - Floor 5**) of **Children's Hospital**.
- The **H Elevators** serve the **Massoud Building** with access to the rest of **Children's Hospital** only on the **Ground and First Floors**.
- The **K Elevator** serves only **Ground and First Floors** of **Children's Hospital**.
- To access **Medical Records**, you must go to the **First Floor** and take the **J Elevator** down.
- **Valet Parking** is at the **Medical Mall Ground Level** entrance.
- **Radiation Oncology**, **Cancer Registry**, **Tumor Clinic** and the **Infusion Center** can best be accessed using the **Miller Eye Center Elevators** down to **Ground Level**.
- The **Plaza GI Lab** is separate from the hospital's **GI area** on the **Second Floor**.

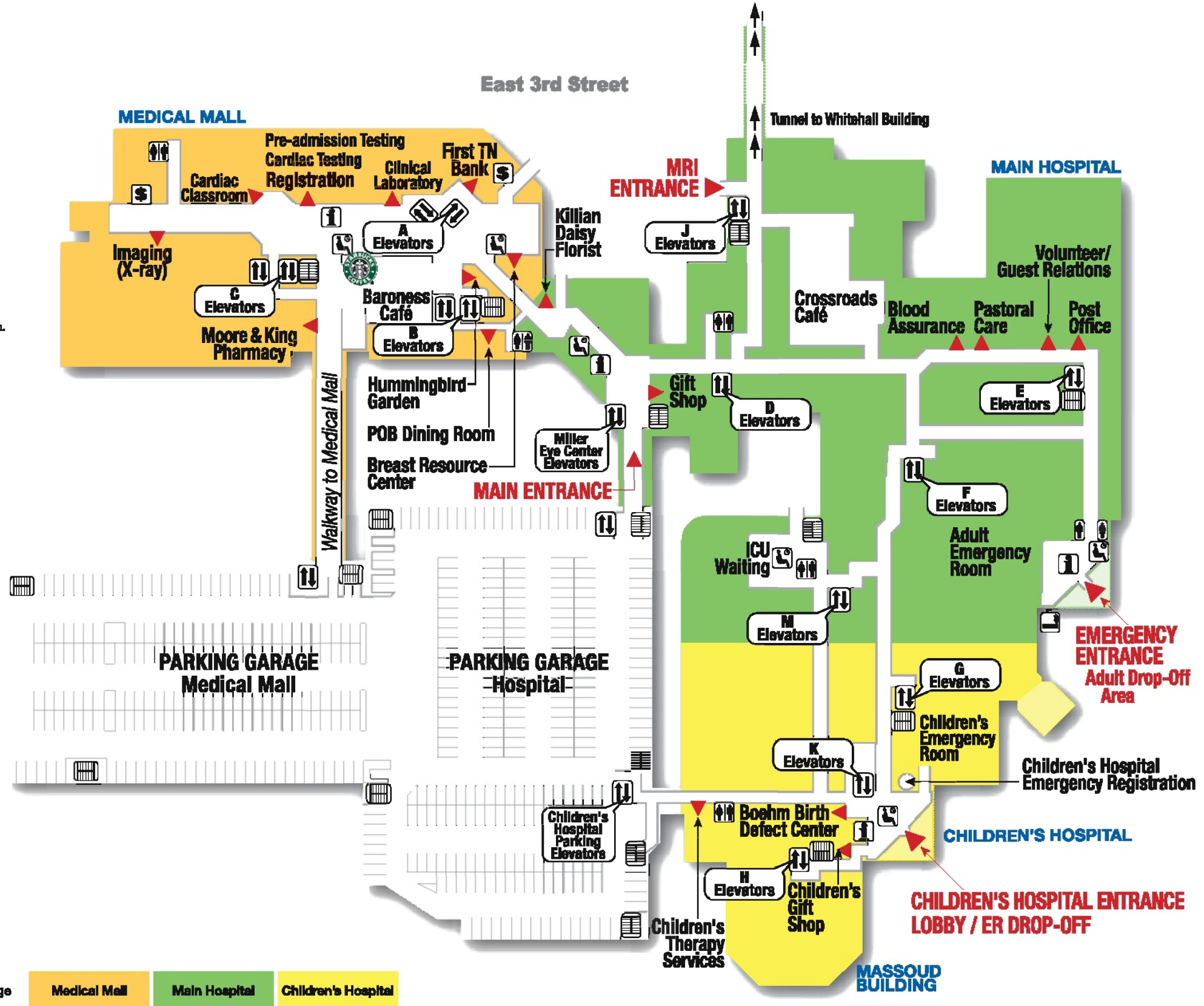


# FIRST FLOOR

## KEYS TO THE FIRST FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The K Elevator serves only Ground and First Floors of Children's Hospital.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The A, B and C Elevators serve various floors of the Medical Mall. The address of your destination should be referenced as Suite A\_\_\_, B\_\_\_ or C\_\_\_, indicating the elevator to use. The first numeral in the Suite indicates the floor. (For example, Suite C-920 is on the Ninth Floor and would be serviced by Elevator "C.")
- The G Elevators do not stop on the Fifth Floor.
- A shuttle runs from the Medical Mall entrance on the Parking Garage First Floor and services Elevators A, B and C on the Medical Mall First Floor, Monday-Friday, 6:30 a.m. - 5:00 p.m.

DEPARTMENT	BUILDING
Baroness Café	Medical Mall
Blood Assurance	Main Hospital
Boehm Birth Defects Center	Children's Hospital
Breast Resource Center	Medical Mall
Cardiac Classroom	Medical Mall
Cardiac Testing	Medical Mall
Children's Therapy Services	Children's Hospital
Clinical Laboratory	Medical Mall
Crossroads Café	Main Hospital
Emergency (Adult)	Main Hospital
Emergency (Children)	Children's Hospital
First Tennessee Bank	Medical Mall
Gift Shop (Main)	Main Hospital
Gift Shop (Children's)	Children's Hospital
Hummingbird Garden	Medical Mall
ICU Waiting	Main Hospital
Imaging/X-Ray	Medical Mall
Killian Daisy Florist	Main Hospital
Moore & King Pharmacy	Medical Mall
MRI Entrance	Main Hospital
Pastoral Care	Main Hospital
POB Dining Room	Medical Mall
Post Office	Main Hospital
Pre-admission Testing	Medical Mall
Registration/Admitting	Medical Mall
Starbucks	Medical Mall
Volunteer/Guest Relations	Main Hospital



East 3rd Street

Tunnel to Whitehall Building

MAIN HOSPITAL

MEDICAL MALL

MRI ENTRANCE

Volunteer/Guest Relations

Imaging (X-ray)

Moore & King Pharmacy

Pre-admission Testing  
Cardiac Testing  
Registration

Clinical Laboratory

First TN Bank

A Elevators

Killian Daisy Florist

J Elevators

Crossroads Café

Blood Assurance

Pastoral Care

Post Office

Baroness Café

B Elevators

Hummingbird Garden

POB Dining Room

Breast Resource Center

MAIN ENTRANCE

Miller Eye Center Elevators

Gift Shop

D Elevators

E Elevators

ICU Waiting

Adult Emergency Room

F Elevators

EMERGENCY ENTRANCE  
Adult Drop-Off Area

PARKING GARAGE  
Medical Mall

PARKING GARAGE  
Hospital

M Elevators

G Elevators

Children's Emergency Room

Children's Hospital  
Emergency Registration

Boehm Birth Defect Center

H Elevators

Children's Gift Shop

CHILDREN'S HOSPITAL ENTRANCE  
LOBBY / ER DROP-OFF

Children's Therapy Services

MASSOUD BUILDING

Parking Garage

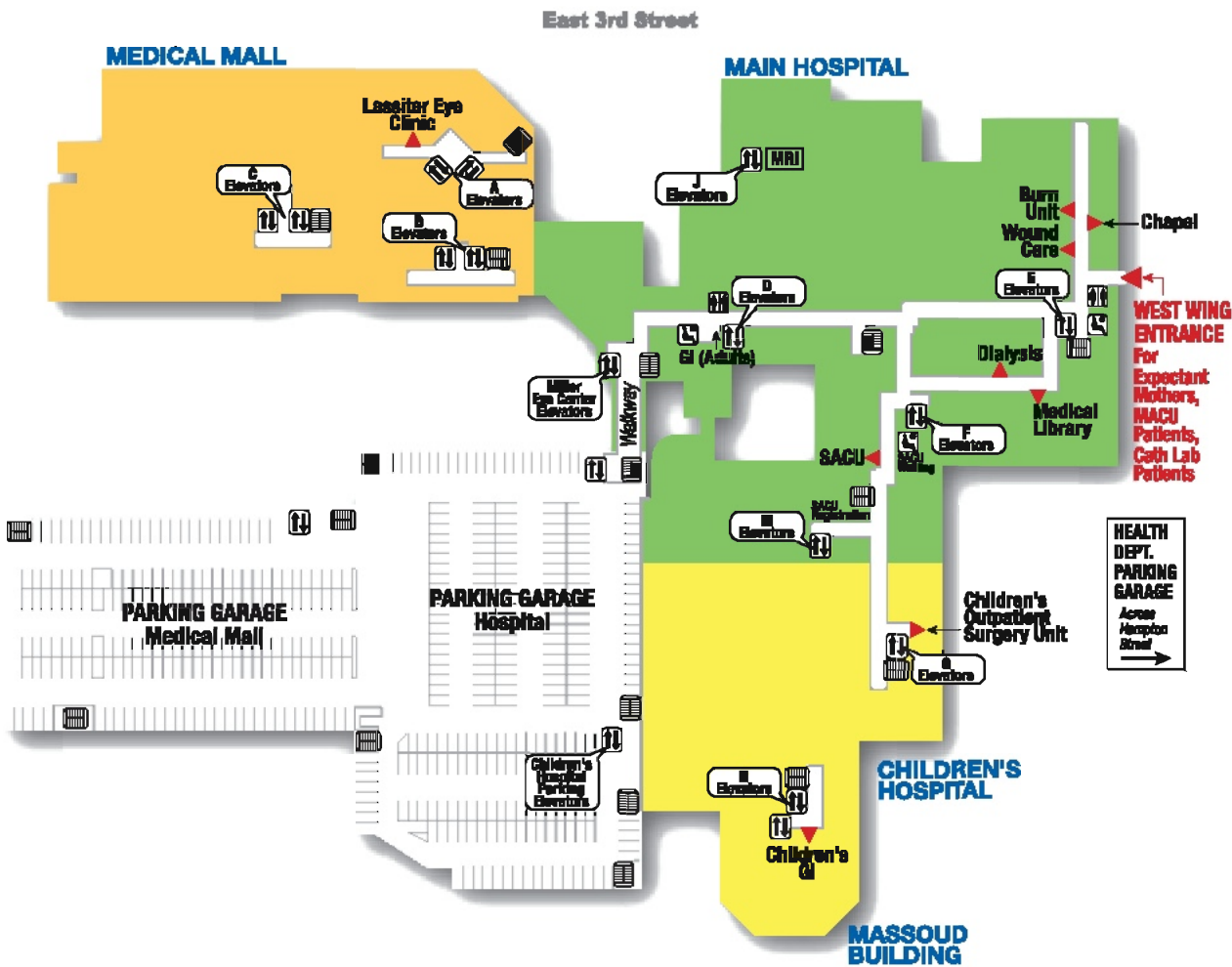
Medical Mall

Main Hospital

Children's Hospital



## SECOND FLOOR

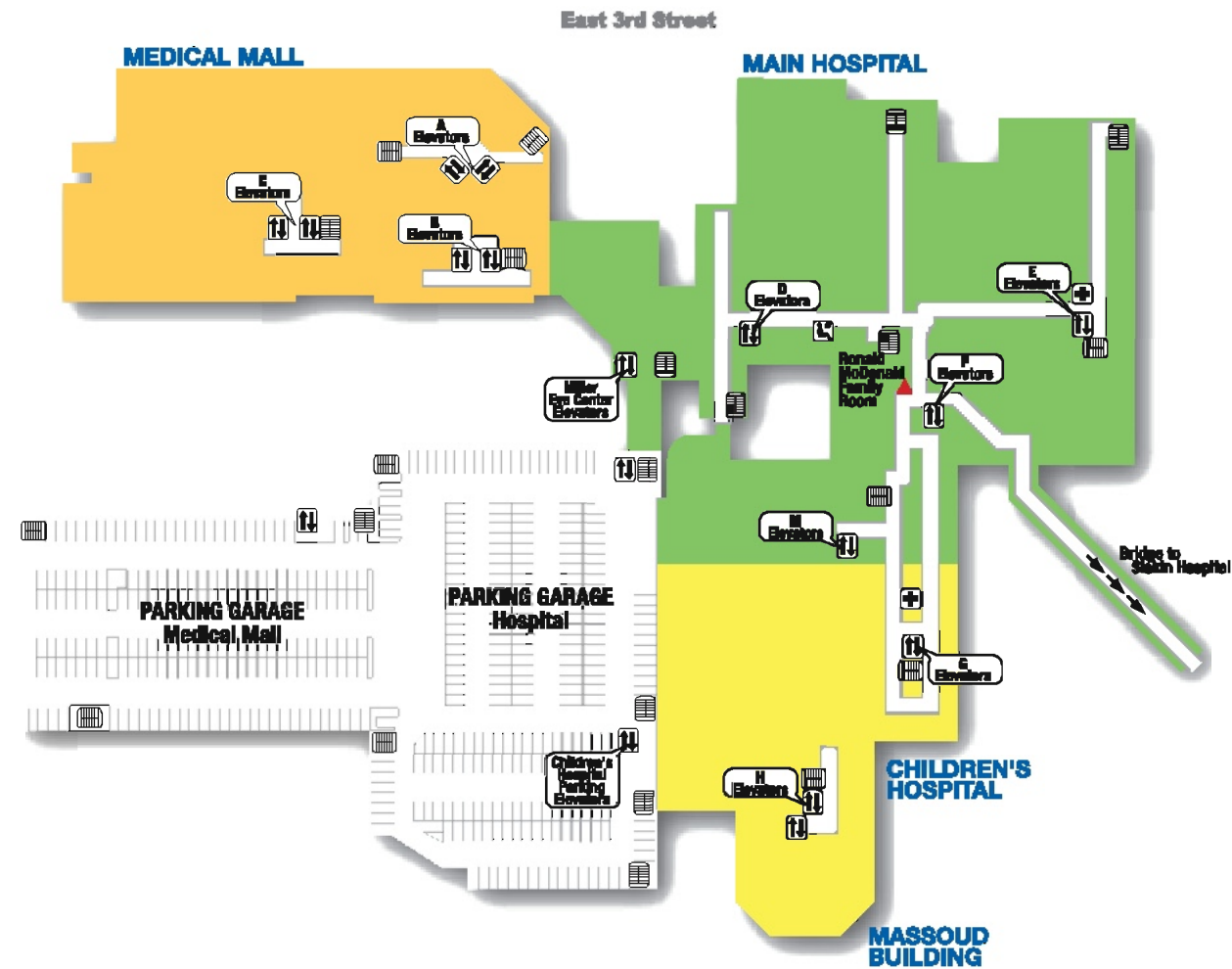


DEPARTMENT	BUILDING
Burn Unit	Main Hospital
Burn Unit Waiting	Main Hospital
Chapel	Main Hospital
Children's Outpatient Surgery	Children's Hospital
Dialysis	Main Hospital
GI (Adults)	Main Hospital
GI (Children)	Children's Hospital/Massoud Building
Lasiter Eye Clinic	Medical Mall
Medical Library	Main Hospital
Miller Eye Center	Main Hospital
MRI	Main Hospital
Surgical Ambulatory Care Unit (SACU)	Main Hospital
Wound Care Center	Main Hospital

### KEYS TO THE SECOND FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- Access MRI by the J Elevator.
- Adult GI and SACU patients should park on the Main Hospital Parking Garage's Second Floor and enter via the Walkway.
- Labor and Delivery, MACU and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- Children's Outpatient Surgery patients should use the G or M Elevators.
- The G Elevators do not stop on the Fifth Floor.

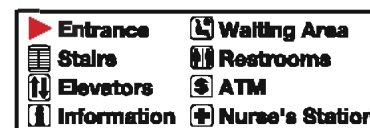
## THIRD FLOOR



DEPARTMENT	BUILDING
Bridge to Siskin Hospital	Main Hospital
Ronald McDonald Family Room	Main Hospital

### KEYS TO THE THIRD FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.



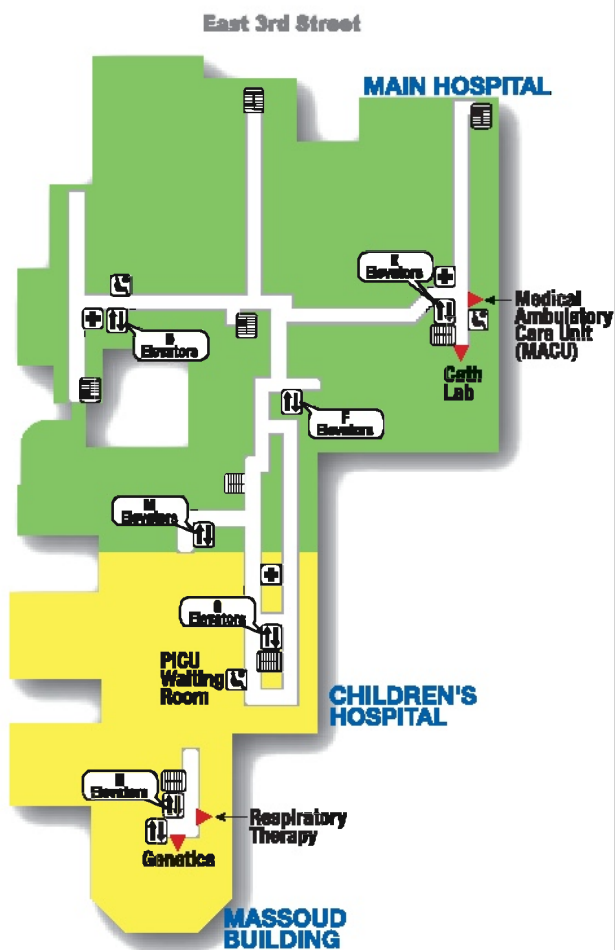
Parking Garage

Medical Mall

Main Hospital

Children's Hospital

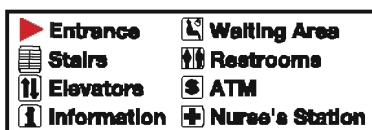
## FOURTH FLOOR



DEPARTMENT	BUILDING
Catheterization Lab	Main Hospital
Genetics	Children's Hospital/Massoud Building
Medical Ambulatory Care Unit (MACU)	Main Hospital
Pediatric Intensive Care Unit (PICU)	Children's Hospital
Respiratory Therapy	Children's Hospital/Massoud Building

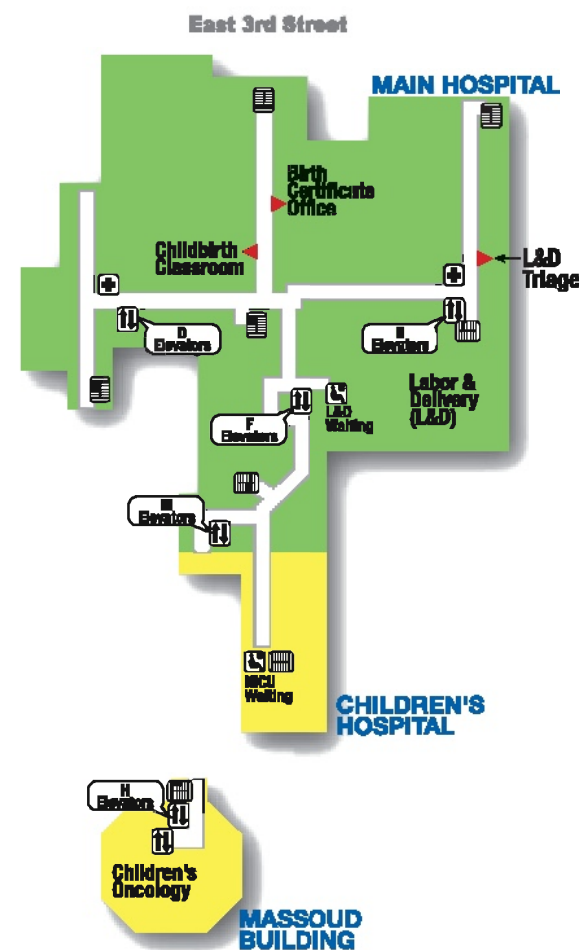
### KEYS TO THE FOURTH FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- MACU and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.



Parking Garage

## FIFTH FLOOR



DEPARTMENT	BUILDING
Birth Certificate Office	Main Hospital
Childbirth Classroom	Main Hospital
Labor and Delivery (L&D)	Main Hospital
Neonatal Intensive Care Unit (NICU)	Children's Hospital
Oncology (Children's)	Children's Hospital/Massoud Building

### KEYS TO THE FIFTH FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- Labor and Delivery patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.

Medical Mall

Main Hospital

Children's Hospital

## INDEX

Destination	Building	Floor
Auditorium (Probasco Auditorium)	Medical Mall	Ground
Baroness Café	Medical Mall	First
Birth Certificate Office	Main Hospital	Fifth
Blood Assurance	Main Hospital	First
Boehm Birth Defects Center	Children's Hospital	First
Breast Resource Center	Medical Mall	First
Bridge to Siskin Hospital	Main Hospital	Third
Burn Unit	Main Hospital	Second
Cancer Classroom	Medical Mall	Ground
Cancer Registry	Medical Mall	Ground
Cardiac Classroom	Medical Mall	First
Cardiac Testing	Medical Mall	First
Catheterization Lab	Main Hospital	Fourth
Chapel	Main Hospital	Second
Childbirth Classroom	Main Hospital	Fifth
Children's Lab	Children's Hospital	Ground
Children's Oncology	Children's/Massoud	Fifth
Children's Outpatient Surgery	Children's Hospital	Second
Children's Registration	Children's Hospital	Ground
Children's Therapy Services	Children's Hospital	First
Children's X-Ray	Children's Hospital	Ground
Clinical Laboratory	Medical Mall	First
Crossroads Café	Main Hospital	First
Dialysis	Main Hospital	Second
Emergency Room (Adult)	Main Hospital	First
Emergency Room (Children)	Children's Hospital	First
First Tennessee Bank	Medical Mall	First
Florist - Killian Daisy Florist	Medical Mall	First
Genetics	Children's/Massoud	Fourth
GI Procedures (Children)	Children's/Massoud	Second
GI Lab (Plaza)	Medical Mall	Ground
GI Procedures (Adults)	Main Hospital	Second
Gift Shop (Children's)	Children's Hospital	First
Gift Shop (Main)	Main Hospital	First
Hummingbird Garden	Medical Mall	First
ICU Waiting	Main Hospital	First

Destination	Building	Floor
Imaging/X-Ray (Adults)	Medical Mall	First
Infusion Center	Main Hospital	Ground
Labor and Delivery (L&D)	Main Hospital	Fifth
Lassiter Eye Clinic	Medical Mall	Second
Mammography	Medical Mall	Ground
Medical Ambulatory Care Unit (MACU)	Main Hospital	Fourth
Medical Library	Main Hospital	Second
Medical Records	Main Hospital	Ground
Miller Eye Center	Miller Eye Building	1st-3rd
Moore & King Pharmacy	Medical Mall	First
MRI Entrance	Main Hospital	First
MRI	Main Hospital	Second
Neonatal Intensive Care Unit	Children's Hospital	Fifth
Oncology (Children's)	Children's/Massoud	Fifth
Oncology (Adult)	Medical Mall	Ground
Outpatient Surgery/GI	Medical Mall	Ground
Pastoral Care	Main Hospital	First
Pediatric Intensive Care Unit (PICU)	Children's Hospital	Fourth
POB (Physician Office Building) Dining Room	Medical Mall	First
Post Office	Main Hospital	First
Pre-registration Testing	Medical Mall	First
Probasco Auditorium	Medical Mall	Ground
Radiation Oncology	Main Hospital	Ground
Registration/Admitting	Medical Mall	First
Respiratory Therapy	Children's/Massoud	Fourth
Ronald McDonald Family Room	Main Hospital	Third
Starbucks	Medical Mall	First
Surgical Ambulatory Care Unit (SACU)	Main Hospital	Second
Tumor Clinic	Main Hospital	Ground
University Pediatrics Subspecialists	Children's/Massoud	Ground
University Pediatrics Continuity Clinic	Children's Hospital	Ground
Volunteer/Guest Relations	Main Hospital	First
Wound Care Center	Main Hospital	Second
X-Ray (Adult)	Medical Mall	First
X-Ray (Children's)	Children's Hospital	Ground