

Erlanger Baroness Campus

(423) 778-7000

Patient Rooms (423) 778 + room number

T. C. Thompson Children's Hospital

(423) 778-6011

Patient Rooms (423) 778 + 6 + room number

Erlanger East Campus

Surgery Services (423) 778-8400 Women's Services (423) 778-8700 Urgent Care (423) 778-8500 Patient Rooms (423) 778 + room number

Erlanger North Campus

(423) 778-3300

Patient Rooms (423) 778 + room number

Erlanger Soddy-Daisy Campus

Urgent Care (423) 778-5900

Erlanger Bledsoe Campus

(423) 447-2112

Chattanooga LifeStyle Center

(423) 778-9400

Dodson Avenue Community Health Center

(423) 778-2800

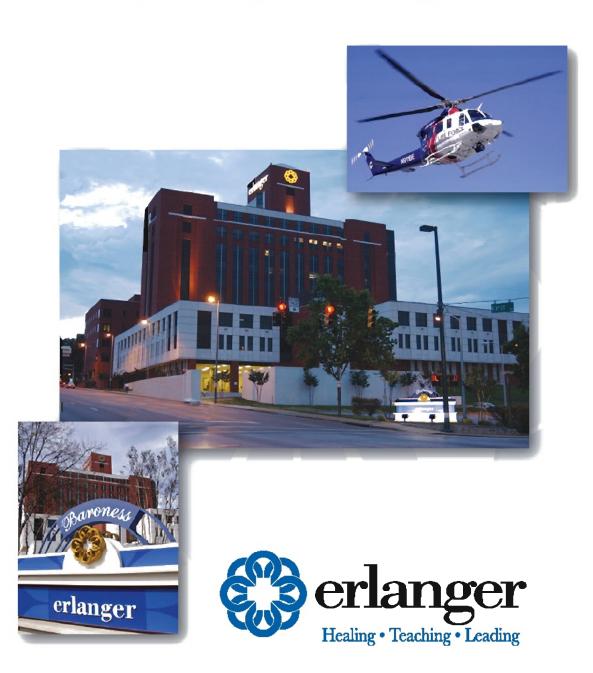
Southside Community Health Center

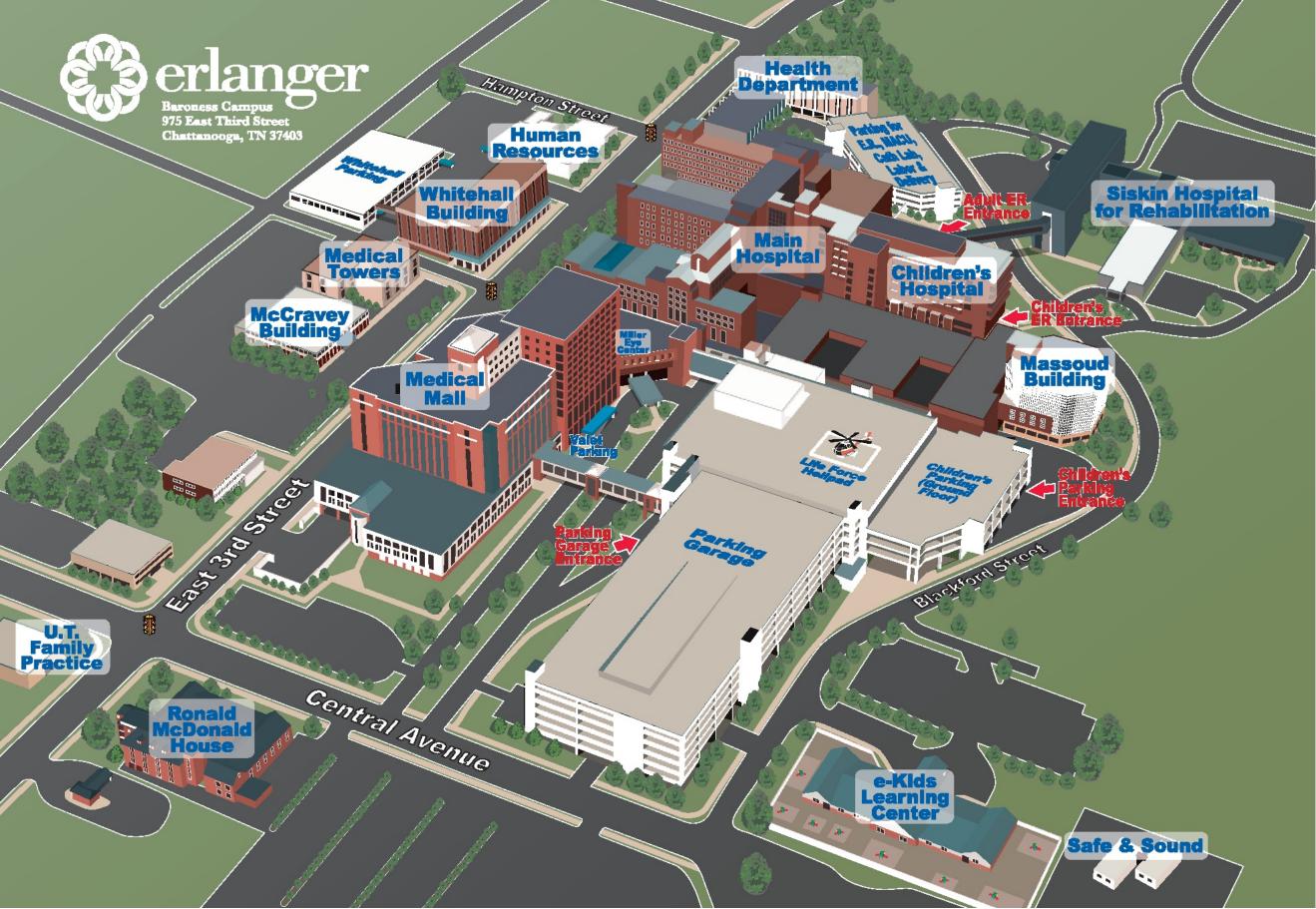
(423) 778-2700

Visitor Guide & Map

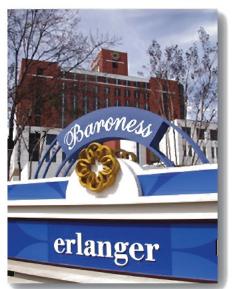
Erlanger Baroness Campus

Including T. C. Thompson Children's Hospital





Welcome to The Erlanger Baroness Campus



In 1889, a French railroad tycoon, the Baron Emile d'Erlanger, gave Chattanooga \$5,000 to start a hospital. Grateful citizens named the hospital for the Baron's beautiful Southern wife, and the Baroness Erlanger Hospital opened with 50 beds in 1899. More than a century later, Erlanger is a multi-campus health system providing comprehensive services for the citizens of four states.

The anchor of this system remains the Erlanger Baroness Campus on East Third Street, which includes the campus of T. C. Thompson Children's Hospital. Because this system provides so many services, the facility is large and complex. This guide was devised to assist visitors and patients. However, please do not hesitate to ask for help. Anyone wearing an Erlanger nametag is always happy to assist you in finding your way.

This guide details **Ground-Fifth Floors**, but patient rooms are located up to the **Ninth Floor** via the **F Elevators**.

Important Phono Numbers

For hospital numbers, dial only the last 4 digits from hospital phones. Dial 1, then 9 for an outside line.

General Information

778-7000

Adult Patient Rooms

778 + Room Number

Security

778-7614

Administrative Representatives (A-1)

778-6168

Health Information, Physician Referral and HealthLink Plus Membership

778-LINK (5465)

(Monday - Friday, 8 a.m. - 8 p.m.)

T. C. Thompson Children's Hospital General Information

778-6011

Children's Patient Rooms

778 + 6 + Room Number

Parking

Parking is \$1. Free to HealthLink Plus members.

Valet Parking is \$3. Free to HealthLink Plus members.

A shuttle runs from the Medical Mall entrance on the Parking Garage First Floor and services Elevators A, B, C, on the Medical Mall First Floor, Monday - Friday, 6:30 a.m. to 5:00 p.m.

Food & Drink

Crossroads Café is open seven days a week from 6:30 a.m. until 1 a.m.

Vending is available in the Crossroads Café 24 hours a day.

Baroness Café is open Monday - Friday, 7:00 a.m. to 2:00 p.m.

Starbucks is open Monday - Friday, 7:00 a.m. to 4:00 p.m.

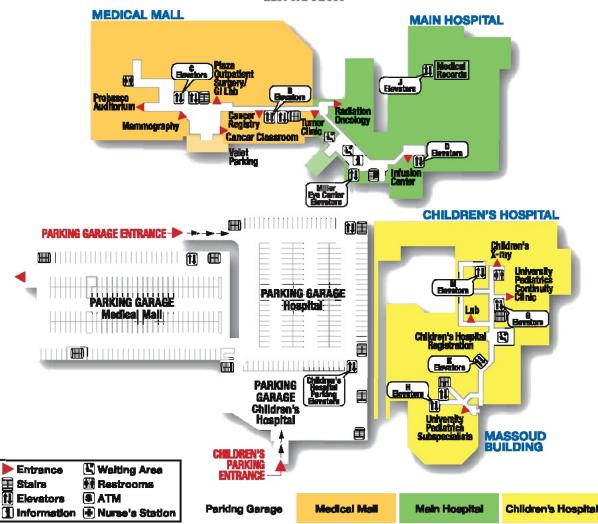
GROUND FLOOR

DEPARTMENT	BUILDING
Cancer Classroom	Medical Mall
Concer Registry	Medical Mall
Children's Lab	Children's Hospital
Children's Registration	Children's Hospital
Children's X-Ray	Children's Hospital
GI Lab (Adult Plaza)	Medical Mall
Infusion Center	Main Hospital
Mammography	Medical Mall
Medical Records	Main Hospital
Outpatient Surgery	Medical Mall
Probasco Auditorium	Medical Mall
Radiation Oncology	Main Hospital
Tumor Clinic	Main Hospital
University Pediatrics Continuity Clinic	Children's Hospital
University Pediatrics Subspecialists	Children's Haspital/Massoud Building

KEYS TO THE GROUND FLOOR

- Take Parking Garage Elevators up to the First Floor to access the Main Hospital, the Medical Mall and Children's Hospital.
- Children's Hospital Parking is on the Ground Level, with a separate entrance off Blackford Street. Take the Children's Hospital Parking Garage Elevator up to First Floor to access all floors (Ground - Floor 5) of Children's Hospital.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The K Elevator serves only Ground and First Floors of Children's Hospital.
- To access Medical Records, you must go to the First Floor and take the J Elevator down.
- Valet Parking is at the Medical Mall Ground Level entrance.
- Radiation Oncology, Cancer Registry, Tumor Clinic and the Infusion Center can best be accessed using the Miller Eye Center Elevators down to Ground Level.
- The Plana GI Lab is separate from the hospital's GI area on the Second Floor.

East 3rd Street



KEYS TO THE FIRST FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The K Elevator serves only Ground and First Floors of Children's Hospital.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The A, B and C Elevators serve various floors of the Medical Mall. The address of your destination should be referenced as Suite A___, B___ or C___, indicating the elevator to use. The first numeral in the Suite indicates the floor. (For example, Suite C-920 is on the Ninth Floor and would be serviced by Elevator "C.")
- The G Elevators do not stop on the Fifth Floor.
- A shuttle runs from the Medical Mall entrance on the Parking Gazage First Floor and services Elevators A, B and C on the Medical Mall First Floor, Monday-Friday, 6:30 a.m. -5:00 p.m.

DEPARTMENT	BUILDING
Baroness Café	Medical (Mall
Blood Assurance	Main Hospital
Boehm Birth Defects Center	Children's Hospital
Breast Resource Center	Medical Mall
Cardiac Classroom	Medical Mall
Cardiac Testing	Medical Mall
Children's Therapy Services	Children's Hospital
Clinical Laboratory	Medical Mall
Crossroads Café	Main Hospital
Emergency (Adult)	Main Hospital
Emergency (Children)	Children's Hospital
First Tennessee Bank	Medical Mall
Gift Shop (Main)	Main Hospital
Gift Shop (Children's)	Children's Hospital
Hummingbird Garden	Medical Mall
ICU Waiting	Main Hospital
lmaging/X-Ray	Medical Mall
Killian Daisy Florist	Main Hespital
Moore & King Pharmacy	Medical Mall
MRI Entrance	Main Hospital
Postoral Care	Main Hospital
POB Dining Room	Medical Mall
Post Office	Main Hespital
Pre-admission Testing	Medical Mall
Registration/Admitting	Medical Mall
Sturbucks	Medical Mall
Volunteer/Guest Relations	Main Hospital

Walting Area

Restrooms

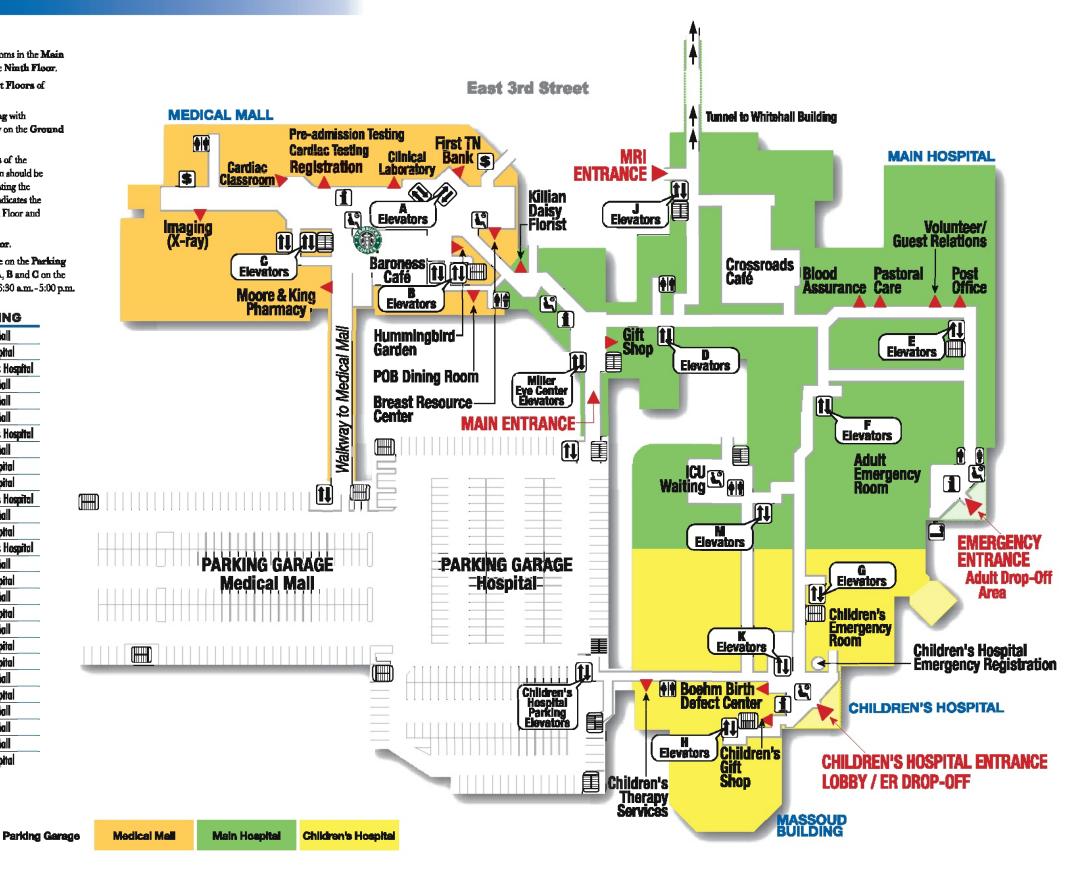
\$ ATM

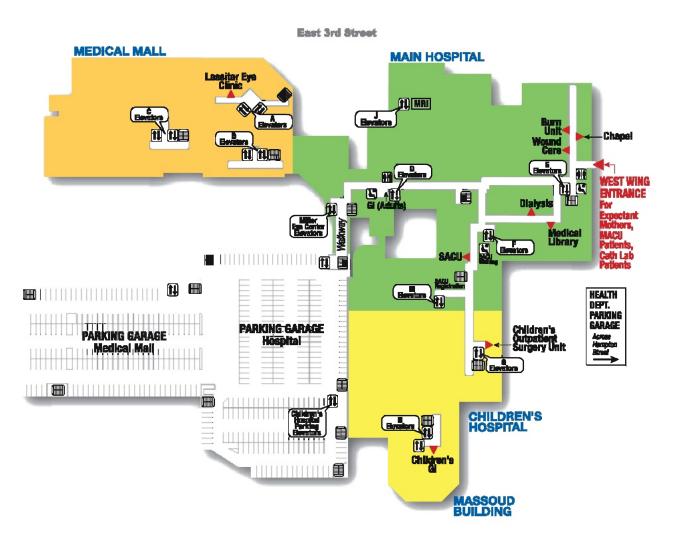
🚺 Information 🛨 Nurse's Station

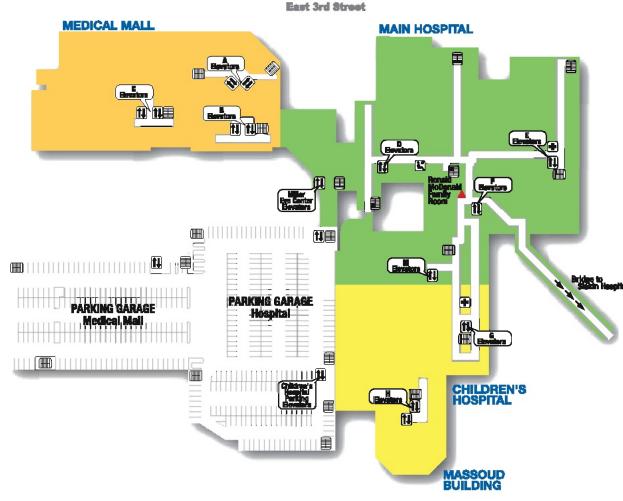
Entrance

11 Elevators

Steirs







DEPARTMENT	BUILDING
Durn Unit	Main Hospital
Burn Unit Waiting	Main Hospital
Chapel	Main Hospital
Children's Outpatient Surgery	Children's Hospital
Dialysis	Main Hospital
GI (Adults)	Main Hospital
GI (Children)	Children's Hospital/Massoud Building
Lossiter Eye Clinic	Medical Mall
Medical Library	Main Hospital
Miller Eye Center	Main Hospital
MRI	Main Hospital
Surgical Ambulatory Care Unit (SACIJ)	
Wound Care Center	Main Hospital

KEYS TO THE SECOND FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- · Access MRI by the J Elevator.
- Adult GI and SACU patients should park on the Main Hospital Parking Garage's Second Floor and enter via the Walkway.
- ^e Labor and Delivery, MACU and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- ^e Children's Outpatient Surgery patients should use the G or M Elevators.
- The G Elevators do not stop on the Fifth Floor.

DEPARTMENT	BUILDING
Bridge to Siskin Hospital	Main Hospital
Ronald McDonald Family Room	Main Hospital

KEYS TO THE THIRD FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.

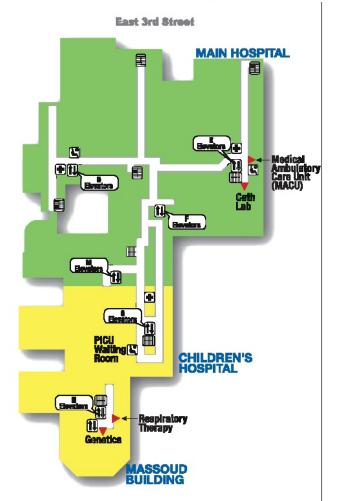
Entrance	Waiting Area
Stairs	₩ Restrooms
[] Elevators	\$ ATM
1 Information	★ Nurse's Station

Parking Garage

Medical Mall

Main Hospital

Children's Hospital

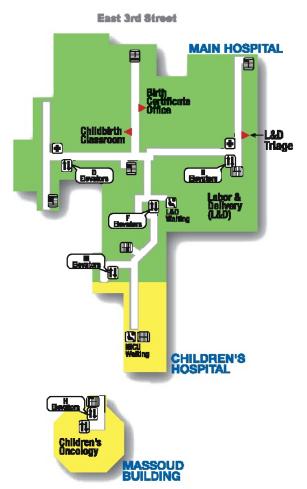


DEPARTMENT	BUILDING
Catheterization Lab	Main Hospital
Genetics	Children's Hospital/Massoud Building
Medical Ambulatory Care Unit (MACU)	Main Hospital
Pediatric Intensive Care Unit (PICU)	Children's Hospital
Respiratory Therapy	Children's Hospital/Massoud Building

KEYS TO THE FOURTH FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- MACU and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.





DEPARTMENT	BUILDING
Birth Certificate Office	Main Hospital
Childbirth Classroom	Main Hospital
Labor and Delivery (L&D)	Main Hospital
Neonatal Intensive Care Unit (NICU)	Children's Hospital
Oncology (Children's)	Children's Hospital/Massoud Building

KEYS TO THE FIFTH FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- Labor and Delivery patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- The H Elevators serve the Massoud Building with access to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.

Destination	Building	Floor
Auditorium (Probasco Auditorium)	Medical Mall	Ground
Baroness Café	Medical Mall	First
Birth Certificate Office	Main Hospital	Fifth
Blood Assurance	Main Hospital	First
Boehm Birth Defects Center	Children's Hospital	First
Breast Resource Center	Medical Mall	First
Bridge to Siskin Hospital	Main Hospital	Third
Burn Unit	Main Hospital	Second
Concer Classroom	Medical Mall	Ground
Cancer Registry	Medical Mall	Ground
Cardiac Classroom	Medical Mall	First
Cardiac Testing	Medical Mall	First
Catheterization Lab	Main Hospital	Fourth
Chapel	Main Hospital	Second
Childbirth Classroom	Main Hospital	Fifth
Children's Lab	Children's Hospital	Ground
Children's Oncology	Children's/Massaud	Fifth
Children's Outpatient Surgery	Children's Hospital	Second
Children's Registration	Children's Hospital	Ground
Children's Therapy Services	Children's Hospital	First
Children's X-Ray	Children's Hospital	Ground
Clinical Laboratory	Medical Mall	First
Crossroads Café	Main Hospital	First
Dialysis	Main Hospital	Second
Emergency Room (Adult)	Main Hospital	First
Emergency Room (Children)	Children's Hospital	First
First Tennessee Bank	Medical Mall	First
Florist - Killian Daisy Florist	Medical Mall	First
Genetics	Children's/Massoud	Fourth
GI Procedures (Children)	Children's/Massoud	Second
GI Lab (Plaza)	Medical Mall	Ground
Gi Procedures (Adults)	Main Hospital	Second
Gift Shop (Children's)	Children's Hospital	First
Gift Shop (Main)	Main Hospital	First
Hummingbird Garden	Medical Mall	First
ICU Waiting	Main Hospital	First

Imaging/X-Ray (Adults) Infusion Center Labor and Delivery (L&D) Lassiter Eye Clinic Mammography Medical Mall Medical Mall Medical Mall Grot Mammography Medical Ambulatory Care Unit (MACU) Medical Library Medical Library Medical Library Medical Records Medical Records Medical Records Medical Records Medical Records Medical Records Medical Mall First Moore & King Pharmacy Medical Mall First MRI Entrance Miller Eye Genter Miller Eye Ruilding 1st-3 MRI Entrance Miller Hospital First MRI Medical Mall First Mill Discology (Children's) Discology (Children's) Discology (Children's) Children's Hospital First Discology (Adult) Medical Mall Grot Pedicatric Intensive Care Unit (PICU) Children's Hospital First Predicatric Mall First Respiratory Therapy Registration Admitting Respiratory Therapy Children's/Massoud Four Redical Mall First Starbucks Medical Mall First Starbucks Medical Mall First Starbucks Medical Mall First Children's/Massoud Four Medical Mall First Medical Mall First Children's/Massoud Four Medical Mall First Children's/Massoud Four Medical Mall First M			
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Surgical Ambulatory Care Unit (SACU) Main Hospital Seconomic Main Hospital Grout Main Hospital Grout University Pediatrics Subspecialists Children's/Massaud Grout University Pediatrics Continuity Clinic Children's Hospital Grout Wolunteer/Guest Relations Main Hospital First Mound Care Center Main Hospital Seconomic Seconomics Continuity Clinic Children's Main Hospital Seconomics Continuity Clinic Children's Children's Continuity Clinic Children's Children'	Ronald McDonald Family Room	Main Hospital	Third
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University Pediatrics Subspecialists Children's/Massoud Grou University Pediatrics Continuity Clinic Children's Hospital Grou Volunteer/Guest Relations Main Hospital First Wound Care Center Main Hospital Seco	Surgical Ambulatory Care Unit (SACU)	Main Hospitul	Second
University Pediatrics Continuity Clinic Children's Hospital Grou Volunteer/Guest Relations Main Hospital First Wound Care Center Main Hospital Seco	Tumor Clinic	Main Hospital	Ground
Volunteer/Guest Relations Main Hospital First Wound Care Center Main Hospital Seco	University Pediatrics Subspecialists	Children's/Massoud	Ground
Wound Care Center Main Hospital Seco	University Pediatrics Continuity Clinic	Children's Hospital	Ground
	Volunteer/Guest Relations	Main Hospital	First
X-Ray (Adult) Medical Mall First	Wound Care Center	Main Hospital	Second
	X-Ray (Adult)	Medical Mal	First
X-Ray (Children's) Children's Hospital Grou	X-Ray (Children's)	Children's Hospital	Ground
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